

WHAT IS AN SRS?

Supported Residential Service (SRS)

An SRS is a privately run business that provides accommodation and services to elderly people or residents who can no longer live independently as governed by the Health Services Act. Residents are provided with meals, housekeeping, laundry service and personal care and may require assistance with showering, dressing, medications and social activities.

Staff are in attendance 24 hours a day and residents may be able to activate emergency call for assistance. Safety, security and social interaction are key features that residents are assured of.

Does an SRS receive any funding from the Commonwealth Government or State Government?

SRS's are private businesses. Fees are paid by the residents and are not subsidised by the government. Some Pension level SRS's receive State Government Funding (SAVVI) which can be used for resident facilities and services. It is minimal and does not cover any part of the residents fees. The Commonwealth initiative of the NDIS now allows SRS owners to apply for Commonwealth funding for residents with disabilities. This funding can be quite substantial for eligible residents. SRS's are required to comply with the Victorian Health Services Act 1988 and the Health Services (Supported Residential Services) Regulations 2012. Authorized Officers inspect and evaluate SRS's and monitor compliance with the legislation.

